



ILLINOIS


Rod R. Blagojevich, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Maureen T. O'Donnell, Acting Director

MEMORANDUM

TO: All Chicago Dial-in Users

FROM: Rebecca Morgan, Personal Information Manager 
CMS Bureau of Communication and Computer Services

DATE: September 25, 2007

SUBJECT: New dial-in telephone number

CMS/BCCS Network Services will be taking an old unsupported dial-in device out of service in the Chicago office on October 1, 2007. This action will also remove your current dial-in number of 312-793-1620, which will be disabled and no longer work.

CMS is providing a new toll-free dial-in number for you to access your necessary data. Almost all users have an icon on their desktop that they click on and enter the phone number to dial. If you do not have an icon, the phone number can be changed by going into your Control Panel and clicking on Modems. Please update your dial-in settings to use 1-866-898-5362 prior to October 1, 2007.

If you have any questions or concerns, please contact the Customer Solution Center (CSC) IT Service Desk at (217) 524-4784 or (800) 366-8768, or email at CMS.Helpdesk@illinois.gov. Thank you.